

Plan Management Compassionate, Supportive, Professional





What is NDIS Plan Management?

Plan Management is one of three ways you can choose to have your support funding managed.

When you are Plan Managed, there is no longer the restriction that you can only use National Disability Insurance Agency (NDIA) Registered Providers. This gives you the freedom to direct your own care and support arrangements based on your plan goals.

As part of the service, the Plan Management Team will keep you up to date with monthly statements showing exactly what we have processed on your behalf. They will also inform you of your current plan balances and contact you if there are any concerns with the payment or processing of the invoices.

To make this a viable option for participants, plan management is an added support you can request as part of your plan. Once you are approved, the cost of the plan management is added to your plan as an additional support meaning there is NO cost to you, and it doesn't affect your existing supports.



What does a Plan Manager do?

Your Plan Manager will:

- Receive and pay invoices on your behalf
- Assist with managing your funds appropriately
- Provide monthly statements on expenditure and remaining funds
- Let you know if you are overspending or underspending

Why Choose Us?

At You Matter Plan Management we pride ourselves on our compassionate, supportive, and professional approach to all our clients and their suppliers.

Some key benefits of You Matter Plan Management include:

- Dedicated Plan Manager for all your enquiries who understands you and your plan.
- **Direct phone lines** that get you straight through to your plan manager no waiting on hold.
- Free access to our interactive mobile app that provides information on invoices, statements, funding balances all in real time Get the information you need when you need it.
- Over 40 years of community and disability service knowledge and experience.
- Streamlined service agreements so you aren't bogged down with the boring stuff.

For more information on how You Matter Plan Management can assist you, *please get in contact with us*.

















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